

Attachment #1 - Collocation Demand Forecast Template - February 1, 1999

Company Name:	1
Company Contact Person:	2
Company Contact Person Telephone #:	3
Bell Atlantic Account Manager:	4
Date of This Forecast:	5
Date of Previous Forecast:	6

Please provide the following detailed information and list each collocation request separately by State, by Central Office. See Instructions for additional information.

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CLEC Interconnection Trunking Forecast

LATA:	5
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CLEC Interconnection Trunking Forecast

LATA: 5

[illegible]

CLEC Interconnection Trunking Forecast

Appendix I - Part 2

LATA:	5
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Not all products are available in all jurisdictions.

Appendix L

<i>Product:</i>	<i>BELL ATLANTIC Interval</i>
UNE – Loop Products (continued)	
Premium LINK (Two-Wire Digital/ ISDN) - New Line (after loop qualification) <ul style="list-style-type: none"> New Line 1-9 lines 1 – 9 lines/ ADL 10 + lines (After Check for Facilities & Loop Qualification) <ul style="list-style-type: none"> 6 + lines Facility Check/Loop Qualification (In areas where required) 	Smarts Clock Greater of 5 days/ Smarts negotiated 72 Hours
2 Wire Digital Loops-ADSL Qualified and 2+4 Wire Digital Loops-HDSL Qualified Loop Qualification 1-5 Loops 6-9 10+ Disconnects	3 Days 6 Days 12 Days Negotiated 2 days
4 Wire Analog Loops including V-Loops 1-9 Loops 10+ Disconnect	Greater of 7+ Days or SMARTS Negotiated 2 Days
4 Wire Analog Loops-CCS 1-5 Loops 6-9 Disconnects	6 Days 12 Days 2 Days

UNBUNDLED ELEMENTS:

<i>Product:</i>	<i>BELL ATLANTIC Interval</i>
UNE - POTS Type Services:	
PORTS:	
Analog Switch Port - translation activation, after establishment of switch and wiring: <ul style="list-style-type: none"> • 1-19 Lines (per order) • 20-100 Lines, and if fac's are available • Other Hot Cut – existing customer	2 Days 10 Days Negotiated 5 Days
UNE Switch Port Centrex Analog (Migration or New) <ul style="list-style-type: none"> 1-20 Ports (w/ Standard Features) 21+ Ports (w/ Standard Features) Any Ports w/ Non-Standard Features 	10 Days Negotiated Negotiated
Basic Rate Interface - ISDN Port <ul style="list-style-type: none"> • Local: 1 - 12 lines • Not Offered Over 12 lines 	8 Days Negotiated
Feature/Service Change (Resale or UNE): <ul style="list-style-type: none"> (a) Basic Features: Call Waiting, Call Forwarding, Speed Calling & 3 Way Calling, All Phonsmart (including Call Blocking, Anonymous Call Rejection, Call Return, and Call Trace), Repeat Dialing, All Business Calling Plans including (Dial A Visit, NY-NJ Corridor, Cents Per Minute, Unlimited Regional Calling), Telephone Number Change or Regrades, Disconnect of Feature <ul style="list-style-type: none"> • Received by 3 p.m. (EST) except chg of tel or regrade • Received after 3 p.m. (EST) except chg of tel or regrade (b) Other Features: Call Answering and Call Answering Enhanced Services, Caller ID, Caller ID With Name, Call Waiting ID, Call Waiting ID With Name, Call Manager, Call Manager With Name, (c) Remote Call Forwarding, Hunting, Ultra Forward, (d) Suspend, Block or Restore Orders 	Same day Next Day 4 days 2 days Same day
Change Listing to Non Pub, Additional Listing, All consumer calling plans Received by 3 PM (EST)	Same Day Next Day
(e) Received after 3 PM (EST)	
(f) Voice Dialing	3 Days
(g) Distinctive Ringing	1 Day
(h) Disconnect Orders: (Translation change - no dispatch)	4 (business) Hours
LOOPS:	
Basic Link (SVGAL) – Hot Cut <ul style="list-style-type: none"> 1-9 lines 10+ 	5 days Negotiated
Basic Link (SVGAL) (2 Wire Analog) - New Line <ul style="list-style-type: none"> • New Lines (Residence) • 1-9 Lines (Business) • 1 – 9 Lines/ADL(Additional line Residence)-lines • 10 + Lines (After Check for Facilities) <ul style="list-style-type: none"> • 6 + Lines Facility Check 	Smarts Clock Smarts Clock Greater of 5 days/Smarts Negotiated 72 Hours

CLEC Interconnection Trunking Forecast

LATA:	5
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CLEC Interconnection Trunking Forecast

LATA:	132
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CLEC Interconnection Trunking Forecast

LATA:	132
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Bell Atlantic

CLEC Interconnection Trunking Forecast

CLEC Name :	ABC Telecom	Forecast Issue Date:	2/1/98
Issued By:	J. Doe Network Mgr.	Reach Number:	914-555-1212

LATA:	132
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William D. Smith
Counsel

November 15, 1999

BY HAND

Honorable Jaclyn A. Brillling
Administrative Law Judge
New York State Department of Public Service
Three Empire State Plaza
Albany, New York 12223-1350

**Re: Case 97-C-0139 – Compliance Filing – Inter-Carrier Service Quality
Guideline**

Dear Judge Brillling:

Enclosed please find an original and ten (10) copies of the Compliance Filing of New York Telephone Company d/b/a Bell Atlantic - New York ("BA-NY") for the Inter-Carrier Service Quality Guidelines (the "Guidelines") in the above-referenced proceeding. Please note the following about the Compliance Filing.

First, pursuant to agreement with all the active participants in the Carrier-to-Carrier Subgroup, a number of products and services have been disaggregated in the Guidelines. BA-NY has included disaggregation of UNE POTS to UNE Loop and UNE Platform for the following metrics:

- (a) OR-1-01,02,03,04,05,06;
- (b) OR-2-01,02,03,04,05,06;
- (c) OR-6-01,02,03;
- (d) PR-6-01, 02;
- (e) MR-2-02,03,04,05;
- (f) MR-3-01,02,03,04,05;
- (g) MR-4-01,02,03,04,07,08,09,10; and
- (h) MR-5-01.

In addition, Complex Services Category has been disaggregated into DSL and 2-Wire Digital for the following metrics:

- (a) OR-1-03,04,05,06;
- (b) OR-2-03,04,05,06;
- (c) PR-1-01,02;
- (d) PR-2-01,02;
- (e) PR-4-02,03,04,05,08;
- (f) PR-5-01,02,03;
- (g) PR-6-01,03;
- (h) MR-2-02,03,04,05;
- (i) MR-3-01,03,04,05;
- (j) MR-4-01,02,03,07,08,09,10; and
- (k) MR-5-01.

Second, the Commission has adopted a number of new submetrics for the Hot Cut Loop process. A number of these submetrics were raised and discussed in the Carrier-to-Carrier Subgroup meetings. Three of the new submetrics – PR-9-08 Average Duration of Service Interruption, PR-9-09 Frequency of Service Interruption, and PR-9-10 % Supplemented or Cancelled Orders at BA-NY Request – are new to BA-NY. These submetric were not the subject of review or analysis by BA-NY, and the Order Establishing Additional Inter-Carrier Service Quality Guidelines and Granting in Part Petition for Reconsideration, Clarification and Stay (the “Order”) (issued November 5, 1999), at 28-29, does not provide sufficient detail to determine the factors that should be included in the numerator and denominator for each of these submetrics. Accordingly, BA-NY will need to seek further clarification about the scope of these three submetrics.

Third, the Order directs BA-NY “to file, with the Director of the Office of Communications, specific corrective action plans and time tables for each of the [Hot Cut process] deficiencies identified by the CLECs, as well as a plan to include CLEC PONs in its ordering and repair systems.” (Order at 29.) The Order does not specify a due date for the required action plans. However, before BA-NY can begin to develop these plans it must obtain clarification of the alleged “deficiencies identified by the CLECs.” Also, BA-NY believes there should be a review the efficacy of including “PONs in its ordering and repair systems” and the contemplated timetable for any such changes. As the Order notes, these changes would require “major system changes.” (Order at 26.) Inclusion of CLEC PONs also would require changes to national standards. BA-NY will raise these issues at the next Carrier-to-Carrier Subgroup meeting.

Finally, an updated and revised Appendix N will be submitted no later than November 24, 1999. Pursuant to BA-NY's internal Change Control Procedures, Appendix N cannot be revised until the Change Control Team has had an opportunity to review and analyze the Compliance Filing. *

Respectfully submitted,

William D. Smith

cc: All Active Parties (via e-mail and U.S. Mail)

Appendix M

Order Accuracy Measures:

In the order processing area two issues of concern are (1) whether appropriate information is being recorded on the Order Confirmation("LSRC") that BA-NY is sending CLECs and (2) whether the BA-NY order correctly reflects what is included on the Local Service Request. BA-NY will separately measure performance for order confirmation and order accuracy.

LSRC Accuracy:

Short Term Solution: (NY, CT, MA, RI, NH, ME, VT)

BA will manually sample LSR's and compare to their associated LSRC. Eight or Nine (depending on the order type) key fields will be compared to ensure that the correct information is placed on the LSRC. These key fields are information that Bell Atlantic must provide. Information already provided by the CLEC, hence already known, is not included in these critical fields. These fields are detailed below according to specific order types.

LSC Confirmation/Order Types:

	Loop			LNP		Directory List	Platform/PORTS		
	New	Change	Disc.	Port Out	Trigger		New	Migrate	Disc
FIELD NAME									
PON	X	X	X	X	X	X	X	X	X
VER	X	X	X	X	X	X	X	X	X
ATN	X	X	X	X	X	X	X	X	X
CD/SENT	X	X	X	X	X	X	X	X	X
REP	X	X	X	X	X	X	X	X	X
TELNO	X	X	X	X	X	X	X	X	X
ECCKT	X								
SOID	X	X	X	X	X	X	X	X	X
SOID DD	X	X	X	X	X	X	X	X	X

Sampling methodology:

BA will sample according to the centers that process CLEC orders, 20 LSRs per center. Samples will be identified using random number generation from DCAS. BA will then print a copy of the FOC within 24 hours (or later if the standard is later for that service type) for that PON and manually evaluate it to determine if the information included is accurate. These centers are as follows:

Center	Product	State(s) Covered
New York (West St.)	Resale	NY, CT

New York (West St.)	UNE Loop/LNP	NY, CT, MA, RI, NH, ME, VT
Boston (High St.)	UNE-P & Combinations	NY, CT, MA, RI, NH, ME, VT
Boston (Franklin St.)	Resale	MA, RI, NH, ME, VT

*Long Term Solution: (NY, CT, MA, RI, NH, ME, VT – November/December 1999)
(Remaining BA States – April 1999)*

Upon implementation of the "Request Manager" (formerly known as LSRM in the South states) in New York – scheduled for October 1999 in the former NYNEX states, BA-NY will have an automated capability to measure % LSRCs resent due to error. This capability currently exists in the Bell Atlantic South States.

Order Accuracy:

Permanent Solution:

Order accuracy performance will be completed using a manual sampling process whereby 20 completed Service Orders are selected each day using a random number generator within DCAS. Bell Atlantic will print a copy of each Service Order and a copy of the last version of the associated LSR. The complexity of each order type precludes a complete list on a field by field basis for inclusion in this filing. However the specific fields to be addressed include:

- Billed Telephone Number
- RSID or AECN
- PON Number
- Telephone Number (if applicable, required for resold POTS, Platform and LNP/INP)
- Ported TN (if applicable, required for LNP/INP)
- Circuit ID (if applicable, required for specials and loops)
- Directory Listing Information (if included)
- E911 Listing Information (if changing and appropriate)
- Features (for Resale, UNE-P and Switching orders)
- Application Date
- Due Date
- Remarks (if applicable)

BELT ATLANTIC PRODUCT	ORDERING SCENARIO	NORTH FLOWTHROUGH
Resale		
	New Connect: business or residence, straight line main listing	Level 5
	New Connect with hunting	Level 5, Series & circular only
	As Specified, Add or Drop Line with hunting changes	Level 5
	As-Is Residence and Business	Level 5
	As-Is w/Changes: involving Freeze PIC, PIC/ LPIC Change, Customized Routing, & Blocking	Level 5
	As Specified Full Migration	Level 5
	As Specified Partial Migration	Level 5
	As Specified drop a line, not the main	Level 5
	Post Migration Delete Account (disconnect of account)	Level 5
	Post Migration Change - Add or Drop Features (no change feature detail) This includes ADD of features on inscope list and DROP of any feature with the exception of Distinctive Ringing	Level 5
	Post Migration New/Add Lines	Level 5
	Post Migration Disconnect Lines	Level 5
	Post Migration PIC Change	Level 5
	Outside Moves (includes same or different TNs, same or different due dates, and dual service)	Level 5

BELL ATLANTIC PRODUCT	ORDERING SCENARIO	NORTH FLOWTHROUGH
UNE Platform		
	New Connect: business or residence, straight line main listing	Level 5
	As Specified, Add or Drop Line without hunting changes	Level 5
	As-Is Residence or Business	Level 5
	As-Is w/Changes: involving Freeze PIC, PIC/ LPIC Change, Customized Routing, & Blocking	Level 5
	As Specified (no disconnect of lines)	Level 5
	As Specified Full Migration	Level 5
	As Specified drop a line, not the main	Level 5
	Post Migration Delete Account (disconnect of account)	Level 5
	Post Migration Change - Add or Drop Features (no change feature detail) This includes ADD of features on inscope list and DROP of any feature with the exception of Distinctive Ringing	Level 5
	Post Migration New/Add Lines	Level 5
	Post Migration Disconnect Lines	Level 5
	Post Migration PIC Change	Level 5
	Post Migration SNP Deny (one-way & two-way)	Level 5
	Post Migration SNP Restore (one-way & two-way)	Level 5
	Post Migration Seasonal Suspend	Level 5
	Post Migration Seasonal Restore	Level 5
	Post Migration Short-Term	Level 5
	Post Migration TN Change (Non-BTN)	Level 5
	Resale to Platform Full Migration	Level 5
Basic 2 Wire Loop		
	New Connect: 1-9 loops	Level 5
	Full Migration	Level 5
	Partial Migration (taking BTN = Level 2)	Level 5
	Post Migration New/Add Loops: 1-9 loops	Level 5
	Post Migration Delete Loops	Level 5
Premium 2 Wire Loop		
	New Connect: 1-9 loops	Level 5
	Post Migration New/Add Loops: 1-9 loops	Level 5
	Post Migration Delete Loops	Level 5
CSS 2 Wire Loop		
	Post Migration Delete Loops	Level 5
Basic 2 Wire M Loop		
	Post Migration Delete Loops	Level 5

BELL ATLANTIC PRODUCT	ORDERING SCENARIO	NORTH FLOWTHROUGH
INP		
	Delete INP Arrangement Only	Level 5
Loop w/NP - No listing (LNP)		
	Full Migration	Level 5
	Partial Migration (taking BTN = Level 2)	Level 5
Standalone Number Portability (LNP)		
	Full Migration	Level 5
	Partial Migration (taking BTN = Level 2)	Level 5
Loop w/New /Change Main Straight Line Listing		
	New Connect: 1- 9 loops	Level 5
	Full Migration	Level 5
	Partial Migration (taking BTN = Level 2)	Level 5
Platform combined w/ New Main Straight Line Listing		
	New Connect	Level 5
	Post Migration (additional listings only)	Level 5
Loop w/LNP combined w/Main Straight Line Listing Change		
	Full Migration	Level 5
	Partial Migration (taking BTN = Level 2)	Level 5
Platform combined w/Main Straight Line Listing Change		
	As Specified (Full Migration)	Level 5
	Post Migration	Level 5

November 15, 1999

Appendix H

BELL ATLANTIC PRODUCT	ORDERING SCENARIO	NORTH FLOWTHROUGH
Loop w/LNP combined w/Listing As Is (No Change)		
	Full Migration	Level 5
	Partial Migration (taking BTN = Level 2)	Level 5
Platform combined w/Listing As Is		
	As-Is	Level 5
	As-Is w/Changes	Level 5
	As Specified (Full Migration)	Level 5
Loop or Loop w/LNP combined w/Delete Straight Line Listing		
	Full Migration (No DL Form is required)	Level 5
	Partial Migration (taking BTN = Level 2)	Level 5
Platform combined w/Delete Additional Listing		
	Post Migration	Level 5
Standalone Directory Listing		
	UNE New Straight Line Listing, main listing	Level 5
	UNE New Straight Line Listing, additional listing	Level 5
	UNE Change Straight Line Listing, main listing	Level 5
	UNE Change Straight Line Listing, additional listing	Level 5

New York PSC Case 97-C-0139
November 15, 1999

Appendix H

Special Exclusions pursuant to Case 97-C-0139, *Order Establishing Additional Inter-Carrier Service Quality Guidelines and Granting in Part Petition for Reconsideration, Clarification, and Stay* (issued November 1999).

The Special Exclusions for OR-5-03 % Flow Through Achieved are delineated below and will be applicable until the implementation date indicated in the right column.

Error Number	Reason Number Generated	Change	Implementation Date
DOEE113	Listing address on platform order does not match listing address on CSR	Order rejected	Prior to 5/1/00
DOEE135	CLEC orders partial migration on platform order without properly identifying new BTN	Order rejected	Prior to 5/1/00
DOEE135	Ringmate ordered as part of platform	Ringmate will flow through as part of platform as Level 5	12/18/99
DOEE135	Additional listing exists on account in platform order	Additional listing will flow through at Level 5	12/18/99
DOEE135	Coin line ordered as part of platform	Coin line ordered as part of platform will flow through at Level 5	12/18/99
DOEE145	CLEC orders partial migration of account on platform order	Partial migrations of accounts will flow through at Level 5	12/18/99
DOEE155	Call Forward II package improperly placed on platform order	Component parts of Call Forward II package will flow through at Level 5 (See Phase I related item)	12/18/99
DOEE113	Account on platform order contains a contract	Platform orders on accounts with contracts will flow through at Level 5	5/1/00
DOEE135	CLEC to CLEC Migrations on platform order (Current AECN does not equal request AECN)	CLEC request for BTN change will flow through at Level 5	5/1/00
DOEE135	CLEC requests BTN number change on platform order	CLEC request for BTN change will flow through at Level 5	5/1/00
DOEE136	Form LSR Data:1 for Tag jk (supplemental order requesting cancellation of platform order)	If CLEC order is pending, the cancellation will flow through at Level 5. If CLEC order is completed, cancellation will be rejected with message indicating CLEC should submit a disconnect order.	5/1/00

Product Interval Summary¹

Bell Atlantic - New York

EXPANDED INTERCONNECTION/COLLOCATION:

<i>Product:</i>	<i>BELL ATLANTIC Interval</i>
Interconnection Trunks (DS1 Systems): <u>Forecasted Trunks: Per (pending) PSC 914 tariff Section 3.3.1 (A and B)</u> <ul style="list-style-type: none"> • Augment of Existing Trunk Group - 1 - 192 Trunks (8 DS1's): ² • 193 – 384 Trunks (16 DS1's) • Project or complex, new or augment > 384 Trunks <u>Trunks not Forecasted:</u> <ul style="list-style-type: none"> • Facilities available • No facilities (treated as 6 month forecast)⁴ 	18 Days 30 Days Negotiated ³ 45 Days Maximum of 198 Days
911/E911 SERVICE:	
Provisioning of 911/E911 MF Trunks: <ul style="list-style-type: none"> • If Facilities are available: • Port Establishment 	18 Days included in above 18 Days
SS7 Ports and Data Base Interconnection	Negotiated
Physical Collocation Space ⁵	
(a) Where space is available - NY (b) <ul style="list-style-type: none"> (i) Notification of space unavailability - NY 	76 Bus. Days 8 Bus. Days
Virtual Collocation Space	
(a) Where space is available (b) Where space is Not available <ul style="list-style-type: none"> (i) Notification of space availability (ii) From Notification 	105 Days 10 Days Negotiated
SCOPE	
(a) Form of Physical collocation, all appropriate Physical terms apply.	76 Bus. Days
Assembly Products	
(a) Same as Physical, all appropriate Physical terms apply.	76 Bus. Days
Cageless	
(a) Where Bell Atlantic equipment is secure. (b) Where Bell Atlantic equipment is un-secure.	76 Bus. Days 105 Bus. Days

¹ The Product Interval Summary appears in the Single Source Interval Document (SSID) on Bell Atlantic's TISOC web site. The parties have agreed to reassess the standard intervals contained in the Product Interval Guide at some future point.

² Requests for additional trunks to an existing trunk group must be for 192 trunks or less and must be ordered between the same two locations. The order and any subsequent related orders must be placed within a 30 business day period and must not exceed a total of 192 trunks. The initial or subsequent request must not exceed the forecast by 10% or more.

³ See Glossary

⁴ Bell Atlantic will provide the CLEC justification, generally outlining No Facility condition.

⁵ Monitor the Collocation product intervals contained in the latest NY Tariff for definitive intervals.

UNBUNDLED ELEMENTS:

<i>Product:</i>	<i>BELL ATLANTIC Interval</i>
UNE - POTS Type Services:	
PORTS:	
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UNE Switch Port Centrex Analog (Migration or New) <ul style="list-style-type: none"> 1-20 Ports (w/ Standard Features) 21+ Ports (w/ Standard Features) Any Ports w/ Non-Standard Features 	10 Days Negotiated Negotiated
Basic Rate Interface - ISDN Port <ul style="list-style-type: none"> Local: 1 - 12 lines Not Offered Over 12 lines 	8 Days Negotiated
Feature/Service Change (Resale or UNE): <p>(a) Basic Features: Call Waiting, Call Forwarding, Speed Calling & 3 Way Calling, All Phonesmart (including Call Blocking, Anonymous Call Rejection, Call Return, and Call Trace), Repeat Dialing, All Business Calling Plans including (Dial A Visit, NY-NJ Corridor, Cents Per Minute, Unlimited Regional Calling), Telephone Number Change or Regrades, Disconnect of Feature</p> <ul style="list-style-type: none"> Received by 3 p.m. (EST) except chg of tel or regrade Received after 3 p.m. (EST) except chg of tel or regrade <p>(b) Other Features: Call Answering and Call Answering Enhanced Services, Caller ID, Caller ID With Name, Call Waiting ID, Call Waiting ID With Name, Call Manager, Call Manager With Name,</p> <p>(c) Remote Call Forwarding, Hunting, Ultra Forward,</p> <p>(d) Suspend, Block or Restore Orders</p>	Same day Next Day 4 days 2 days Same day
Change Listing to Non Pub, Additional Listing, All consumer calling plans Received by 3 PM (EST)	Same Day Next Day
(e) Received after 3 PM (EST)	
(f) Voice Dialing	3 Days
(g) Distinctive Ringing	1 Day
(h) Disconnect Orders: (Translation change - no dispatch)	4 (business) Hours
LOOPS:	
Basic Link (SVGAL) – Hot Cut 1-9 lines 10+	5 days Negotiated
Basic Link (SVGAL) (2 Wire Analog) - New Line <ul style="list-style-type: none"> New Lines (Residence) 1-9 Lines (Business) 1 – 9 Lines/ADL(Additional line Residence)-lines 10 + Lines (After Check for Facilities) <ul style="list-style-type: none"> 6 + Lines Facility Check 	Smarts Clock Smarts Clock Greater of 5 days/Smarts Negotiated 72 Hours